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Covid-19 and your pets

At this time, there is no evidence that our pets can get sick from or spread COVID-19. The only case of an animal testing positive for the virus and exhibiting clinical illness was a tiger at a New York City zoo after the caretaker was confirmed positive for COVID-19. Globally, there have been a few cases of companion animals testing positive after close contact with people infected with COVID-19 but none of these pets were clinically ill. Even so, the CDC recommends that if a person tests positive for the virus or is symptomatic, they should maintain separated and avoid direct contact with their pets just as they would other household members. If they must care for their pets, they should wash their hands and disinfect before handling and try to avoid close contact.

Our policies and procedures

We are still open and available for our clients and patients though policies and procedures have been put in place to help keep us all safe and reduce the spread of the virus. We ask that our elderly clients or those immunocompromised try to avoid coming out unless absolutely necessary. If you are ill or exposed to anyone that has been sick we would also request that you not bring your pet to the clinic unless absolutely necessary and then please inform our front staff of this when you call. When you arrive at the clinic please call us at 503-682-3737 to let us know that you are here. For the most part, clients will not be allowed to enter the clinic and much of the communication will take place over the phone. We will come out to retrieve your dog(s) using our leashes to bring them into the clinic. If you are bringing a kitty to see us, please have them in a sturdy carrier.

We have been mandated by the governor to not perform any non-urgent surgical or dental procedures in an effort to preserve PPE (gloves, surgical masks and gowns) for the human health field. Initially this order was until at least June 15th though this date may change and/or be extended. We are still able to perform vaccinations and annual examinations as these are considered essential to maintain our pet's health.

Information and guidelines change frequently so check a reputable source such as www.cdc.gov for the most up-to-date information. If you have questions regarding your pet, please feel free to call and speak with a team member or veterinarian about your concerns.

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